



Creative DJ School Terms and Conditions

Definitions:

In these terms and conditions, the following have the meanings set out below.

'Creative DJ School' is a sole trading Private company

'Creative DJ School staff' includes all staff, sub-contractors and volunteers currently onsite during your sessions.

'Parent/carer' means a person with legal responsibility for any young person who is participating in services supplied by Creative DJ School.

'YP' refers to young person Under 18 years old.

'Child' refers to a client who is under 16 years old

'SEN' signifies Special Educational Needs.

'Session' refers to the agreed time during which the young person or private client will receive tuition and/or engage with Creative DJ School services or activities as agreed. Session start and end times will be clarified at the time of booking.

'Booking' refers to a reservation for which the required full payment has been received and verified.

General:

Creative DJ School aims to provide the best and most flexible service possible for you and/or your group. If you have any thoughts, queries or feedback, please communicate with our staff to ensure we can achieve this aim.

Creative DJ School is comprised of DJs and tutors, although highly experienced in working with young people, DJ School UK staff are not certified to act as youth

workers or SEN workers. If your young person/people has a SEN statement or access requirements, please ensure you mention this to staff before booking a session. If required you must supply specially trained support staff for their needs.

All our staff are DBS checked, hold Public Liability Insurance and only use PAT-tested equipment..

For more information, please see our website here: <https://creativedjschool.com> and contact us to discuss any queries or thoughts.

Website usage terms and conditions:

If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which govern Creative DJ Schools relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

The term 'Creative DJ School' , 'CDJ' , 'us' or 'we' refers to the owner of the website whose registered office is Eagle Works, 90 Stevenson Road, Sheffield, S9 3XG. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- This website uses cookies to monitor browsing preferences.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance, graphics, audio and video. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.

- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

1) All Bookings:

1.1) Making a Booking:

Our studio is in Sheffield (Eagle Works, 90 Stevenson Road, Sheffield, S9 3XG) Please ensure you can travel to us before making any bookings.

All dates and times must be booked by agreement with Creative DJ School. Your agreed session time cannot be extended or moved so please allow ample time to travel and/or park your vehicle. When you make a booking you should note the direct contact of the tutor who will be hosting you. If you need any information on the day you should contact that tutor directly. Please be aware – there may be a session before and after yours – if your call is not answered it is because your tutor is busy – if you don't leave a message or send a text they will ignore it. If you are late you will still need to leave at the end of your booked time to allow for the next booking to start promptly. On arrival please ring 07488 506844 so we can come and meet you at the front door. Bookings are only considered confirmed once full payment has been received in advance.

1.2) Behaviour:

We do not tolerate bad behaviour this applies to:

- Maliciously damage the equipment
- People who cause interruption, disruption or delays to sessions.
- Parents who collect their children late.

2) Private Sessions (all ages):

2.1) Fees:

All booking fees are payable in advance. We accept direct payments through our website. Bookings are not confirmed until your payment has been verified. If you would like to bring a friend, family member or carer along, who doesn't want to DJ but will help you feel comfortable, you are more than welcome but this must be arranged in advance with Creative DJ School.

2.2) Under-16s additional requirements:

All under-16s will need a parent or carer to sign a consent form before they can participate.

2.3) Under-14s additional requirements:

All under-14s must be accompanied by an adult, who is authorised to sign the consent form required for under-14 participation and who will remain present throughout.

3) Group or external organisation bookings:

3.1) Fees:

Creative DJ School prefers payment in advance via our website. You can pay in advance by BACS by contacting <https://createdjschool.com/contact> Bookings are not confirmed until Creative DJ School receives either a suitable purchase order or full payment.

Our studio can accommodate 8 adults, YP, children working in pairs, or 6 individuals. If you are arranging a session at your own venue, Creative DJ School are not able to bring as much equipment and the number of people able to access the DJ decks will be lower. Please ensure you have read the full description of the service you are booking and/or have arranged a specific selection of services by prior agreement with us.

3.2) Group or external organisation bookings in our studio.

You must arrange parking and travel at your own cost and in your own time. You are expected to arrive at the Creative DJ School studio at the agreed time to start the session promptly. Regardless of late arrivals, Creative DJ School reserves the right to end your session at the pre-arranged time.

3.3) Group or external organisation bookings at a venue of your choice.

Our requirements:

Creative DJ School will arrive at your venue with heavy equipment to be loaded in at the beginning and out again at the end of the day and do not want your sessions to be affected or delayed by this.

To ensure that the day is a real success, Creative DJ School will require a suitable parking space, preferably close to the venue, and a room in which to hold the session, which should be reasonably close to the parking space. Ideally, the route to the room will not involve stairs.

We will need a guide to help us find the room quickly.

In the room, Creative DJ School will require sturdy tables on which to set up the equipment and a safe connection to mains power. If your event is outdoors, you will be required to provide a roofed area with safe maintained 240V power, (eg a marquee with generator). Unfortunately, a gazebo is not considered to be a suitable roof for electronic equipment in British weather.

If you book only one of our artists for your session, you will be required to provide additional support staff for the duration of the sessions. Creative DJ School are not insured to be the sole adult responsible for a group of young people

4) Cancellations/refunds:

If you miss your session or cancel with less than 24 hours' notice, your payment for that session or full course is non-refundable.

If you miss a course start date you will only be offered the remaining sessions agreed on booking.

If you arrive late to your session, the session will still have to finish at the pre-arranged time so please familiarise yourself in advance with our location, nearby car parks and public transport links.

5) COVID – 19

Creative DJ School follow the guidelines set by government and will operate within the national or local rules with customer safety in mind.

Any active bookings that cannot be fulfilled due to unforeseen Covid -19 matters will be postponed to the next available/suitable or agreeable date once rules are lifted. This includes both customers contracting the virus or government forced closure.

No refunds will be offered unless the school is forced to close for longer than 60 days.

6)Consent:

By clicking on the “I accept the terms and conditions box” you are declaring that you have read the above and you have understood all the sections, which apply, to your particular booking. You further agree to respect our behaviour policy and to adhere to our requirements regarding fee payments and transport to and from sessions.

By clicking on the “I accept the terms and conditions box” you are declaring that you understand that all activities and performances may be filmed, photographed and that audio can be recorded. You understand that these images, recordings and all digital and print media may be used by Creative DJ School for promotional purposes in any manner, which is fitting with our child protection policy. You also understand that recordings of any performances may be distributed to all participants of the school in the form of video and audio.

By clicking on the “I accept the terms and conditions box” you are declaring that you give consent to Creative DJ School to record sensitive personal information about you (or the child under your care) and to share this sensitive personal information with other youth agencies, for the purpose of monitoring engagement, reach and impact of our programmes.

By clicking on the “I accept the terms and conditions box” you are declaring that you give permission for the young person/child under your care to attend Creative DJ School and to partake in all the activities available.

All queries should be addressed to Creative DJ School and will be dealt with by the Managing Director, Ian Stanley, or his appointed representatives.

Ian Stanley, Owner

27 Whirlowdale Crescent,

Sheffield,

S7 2NA

ian@createdjschool.com